



Provider Training Opportunity

Blue Cross® and Blue Shield® of North Carolina (Blue Cross NC) | Healthy Blue® | Medicaid

You Are Invited: Troubleshooting Common Provider Issues Office Hours for August 2025

We conduct monthly office hours on specific topics and for general education, continued education, support, and training for our Healthy Blue provider community. Office hours are conducted virtually via WebEx.

Registration is now open for the August 2025 office hours session listed below. This session will address common denial and overpayment reasons and more.

Thursday, August 21, 2025 | 10 to 11 a.m. ET

Call line: **650-479-3208**

Participant code: # 2530 549 5193

Webinar password: HBNC (4262 on phone number pad)

Register

Link: <https://tinyurl.com/ya8wnscx>

If you have questions, contact Healthy Blue Provider Services at **844-594-5072**.

We are committed to finding solutions that help our care provider partners offer quality services to our members.

<https://provider.healthybluenc.com>

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