



# Provider Training Opportunity

Blue Cross and Blue Shield of North Carolina (Blue Cross NC) | Healthy Blue

## **You Are Invited: December 2025 Troubleshooting Common Provider Issues Office Hours**

**Blue Cross NC conducts monthly office hours for training, specific topics, general education, continued education, and support to Healthy Blue providers. Office hours are conducted virtually via WebEx.**

Registration is now open for the December 2025 office hours session listed below. This session will include information on addressing common denial and overpayment reasons and more.

**Thursday, December 16, 2025 | 10 a.m. to 11 a.m. ET**

**Call line: 650-479-3208**

**Participant code: # 2530 867 5643**

**Webinar password: HBNC (4262 from phones)**

**<https://tinyurl.com/4rnf75fp>**

If you have questions, call please call Healthy Blue Provider Services at **844-594-5072**.



**HealthyBlue**

**<https://provider.healthybluenc.com>**

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