



# Provider Training Opportunity

Blue Cross and Blue Shield of North Carolina (Blue Cross NC) | Healthy Blue

## You Are Invited: Troubleshooting Common Provider Issues — Office Hours for January 2025

Blue Cross NC conducts monthly office hours for specific topics, general education, continued education, support, and training for our Healthy Blue provider community. Office hours are conducted virtually via WebEx.

Registration is now open for the January 2025 office hours session listed below.

This session will include information on addressing common denial and overpayment reasons and more.

**Tuesday, January 14, 2025**

**10 to 11 a.m. ET**

**Participant code: 2532 302 0322**

**Webinar password: HBNC (4262 from phones)**

<https://tinyurl.com/2wnyxfpm>

If you have questions, call Provider Services at **844-594-5072**.

We look forward to sharing resources and working with you to achieve improved outcomes for healthcare members in our communities.



HealthyBlue®

<https://provider.healthybluenc.com>

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