



# Provider Training Opportunity

Blue Cross and Blue Shield of North Carolina (Blue Cross NC) | Healthy Blue

## You Are Invited: Troubleshooting Common Provider Issues Office Hours for May 2025

We conduct monthly office hours on specific topics and for general education, continued education, support, and training for our care provider community. The office hours sessions are conducted virtually via WebEx.

Registration is now open for the May 2025 office hours session listed below. This session will include information on addressing common denial and overpayment reasons and more.

**Tuesday, May 20, 2025 | 10 to 11 a.m. ET**

**Call-in line: 650-479-3208**

**Participant code: # 2539 591 9628**

**Webinar password: HBNC (4262 on phone number pad)**

**Link: <https://tinyurl.com/5n9ysuyt>**

If you have questions, call Provider Services at **844-594-5072**.

Together, we can build a future of shared success.



HealthyBlue®

**<https://provider.healthybluenc.com>**

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