



# Provider Training Opportunity

Blue Cross® and Blue Shield® of North Carolina (Blue Cross NC) | Healthy Blue® | Medicaid

## You Are Invited: Troubleshooting Common Provider Issues Office Hours for September 2025

**We conduct monthly office hours on specific topics and for general education, continued education, support, and training for our Healthy Blue provider community. Office hours are conducted virtually via WebEx.**

Registration is now open for the September 2025 office hours session listed below. This session will address common denial and overpayment reasons and more.

**Thursday, September 18, 2025 | 10 to 11 a.m. ET**

Call line: **650-479-3208**

Participant code: # 2531 350 1578

Webinar password: HBNC (4262 on phone number pad)

### Register

Link: <https://tinyurl.com/mr6kw7k4>

If you have questions, contact Healthy Blue Provider Services at **844-594-5072**.

We are committed to finding solutions that help our care provider partners offer quality services to our members.

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<https://provider.healthybluenc.com>

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