

## Troubleshooting Common Provider Issues Office Hours for May 2024

Blue Cross and Blue Shield of North Carolina conducts monthly office hours for specific topics and/or for general education, continued education, support, and/or training to our Healthy Blue provider community. Office hours are conducted virtually via WebEx. Registration is now open for the May 2024 office hours session listed on the right.

If you have questions, please call Healthy Blue Provider Services at **844-594-5072**.

This session will include information on addressing common denial and overpayment reasons and more.

Thursday, May 9, 2024 1 to 1:30 p.m.

Call line: 650-479-3208

Participant code: # 2537 230 0272

Webinar password: HBNC (4262 from phones)

https://tinyurl.com/mtv36t5k





## https://provider.healthybluenc.com