



# You're invited!

## Troubleshooting Common Provider Issues Office Hours for October 2023

Blue Cross and Blue Shield of North Carolina conducts monthly office hours for specific topics and/or for general education, continued education, support, and/or training to our Healthy Blue provider community. Office hours are conducted virtually via WebEx. Registration is now open for the October 2023 office hours session listed on the right.

**If you have questions, please call Provider Services at 844-594-5072.**

**This session will include information on addressing common denial and overpayment reasons and more.**

Thursday, October 12, 2023  
1 to 1:30 p.m.

Call line: **650-479-3208**

Participant code:

# 2539 806 8172

Webinar password:

HBNC (4262 from  
phones)

<https://tinyurl.com/bde686pt>



BlueCross BlueShield  
of North Carolina

HealthyBlue

<https://provider.healthybluenc.com>

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