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Taxonomy Requirements for Healthy Blue Claim Submissions

Availity is designated to serve as the Electronic Data Interchange (EDI) Gateway for Blue Cross and Blue Shield of North Carolina (Blue Cross NC) for Healthy Blue providers. Submitting electronic claims through Availity or a clearinghouse of your choice has specific taxonomy requirements that you must follow and should review to ensure the EDI transactions are accepted, processed, and ultimately delivered to Blue Cross NC.

Taxonomy codes are required for Healthy Blue EDI claim submission, and failure to submit the taxonomy code will impact claim adjudication and result in a claim rejection. Below are the required EDI loops and segments for submitting the taxonomy codes electronically to Availity or through the clearinghouse of your choice.

Transaction	Loop	Segment	Name	Description	Requirement
Health Care Claim: Institutional (837I) ASC X12 005010X223A2	2000A	PRV	Billing Provider Specialty Information	Billing Provider Taxonomy Code	PRV03 – Use billing provider taxonomy code registered with NC Tracks
Health Care Claim: Institutional (837I) ASC X12 005010X223A2	2310A	PRV	Attending Provider Specialty Information	Attending Provider Taxonomy Code when applicable	PRV03 – Use billing provider taxonomy code registered with NC Tracks
Health Care Claim: Professional (837P) ASC X12 005010X222A1	2000A	PRV	Billing Provider Specialty Information	Billing Provider Taxonomy Code	PRV03 – Use billing provider taxonomy code registered with NC Tracks
Health Care Claim: Professional (837P) ASC X12 005010X222A1	2310B	PRV	Rendering Provider Specialty Information	Rendering Provider Taxonomy Code when applicable	PRV03 – Use billing provider taxonomy code registered with NC Tracks

The [Availity Quick Start Guide](#) will assist you with EDI connection questions.

Note: Availity, LLC is an independent company providing administrative support services for Healthy Blue providers on behalf of Blue Cross and Blue Shield of North Carolina.

<https://provider.healthybluenc.com>

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For more information on required envelope values and reporting, review the following topics in the [Availity EDI Guide](#):

- Interchange Control Header (ISA)
- Functional Group Header (GS)
- Functional Group Trailer (GE)
- Interchange Control Trailer (IEA)
- Uploading and downloading EDI files
- Control Segments/Envelopes
- FTP Client Confirmation
- Acknowledgements and Reports

If you have questions related to EDI, contact Availity Client Services at **800-282-4548** or visit the Availity Support Community by following the below steps:

- Log in to **Availity**.
- Select **Help and Training**.
- Choose **Availity Support**.
- Select your organization.
- Contact Support.
- You have the choice to create a ticket or chat with Availity Client Services.