

March 2024

North Carolina Medicaid Clinical Coverage Policies

Blue Cross and Blue Shield of North Carolina (Blue Cross NC) will use the North Carolina Department of Health and Human Services (NCDHHS) clinical coverage policies as the starting point for Healthy Blue providers in a decision hierarchy for authorization review, which will include:

1. North Carolina Medicaid clinical coverage policy.
2. Federal Medicaid mandates.
3. Healthy Blue medical policy.
4. Carelon Medical Benefits Management, Inc. clinical guidelines.
5. Healthy Blue *Clinical Utilization Management (UM) Guidelines*.
6. Nationally recognized clinical guidelines (MCG).

Represented below are the North Carolina Medicaid *Clinical Coverage Policies* to which Blue Cross NC has attested.

For physical health, behavioral health, and physician drug program

Important information regarding provider claims and billing is found in section 7 of the *Healthy Blue Provider Manual* located on the Healthy Blue provider website at <https://provider.healthybluenc.com/north-carolina-provider/manuals-and-guides>. Note that NCDHHS clinical agent billing guide and policies (for example, *NCTracks Provider Claims and Billing Assistance Guide*) do not apply.

For the most up-to-date precertification/notification requirements and *Prior Authorization Form*, visit <https://provider.healthybluenc.com>, select **Resources** and **Forms**, and then select **Prior Authorization**. Prior authorization is not required for the Physician Drug Program.

For outpatient pharmacy

Important information regarding provider claims and billing: Pharmacies are to submit claims electronically using National Council of Prescription Drug Programs (NCPDP) standards. Claims should be submitted at point of sale to RX BIN 020107, RX PCN: NC, RX Group: 8473.

Service	Clinical coverage policy link	Scope
Adult Preventive Medicine Health Assessment	1A-2, Preventive Medicine Annual Health Assessment	Physical health
Cochlear and Auditory Brainstem Implants	1A-4, Cochlear and Auditory Brainstem Implants	Physical health

Note: Carelon Medical Benefits Management, Inc. is an independent company providing utilization management services for Healthy Blue providers on behalf of Blue Cross and Blue Shield of North Carolina.

<https://provider.healthybluenc.com>

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Service	Clinical coverage policy link	Scope
Child Medical Evaluation (CME) and Medical Team Conference	1A-5, Child Medical Evaluation and Medical Team Conference for Child Maltreatment	Physical health
Invasive Electrical Bone Growth Stimulation	1A-6 Invasive Electrical Bone Growth Stimulation	Physical health
Neonatal and Pediatric Critical and Intensive Care Services	1A-7, Neonatal and Pediatric Critical and Intensive Care Services	Physical health
Hyperbaric Oxygenation Therapy	1A-8, Hyperbaric Oxygenation Therapy	Physical health
Blepharoplasty/Blepharoptosis	1A-9, Blepharoplasty/Blepharoptosis (Eyelid Repair)	Physical health
Extracorporeal Shock Wave Lithotripsy (ESWL)	1A-11, Extracorporeal Shock Wave Lithotripsy (ESWL)	Physical health
Breast Surgeries	1A-12, Breast Surgeries	Physical health
Ocular Photodynamic Therapy (OPT)	1A-13, Ocular Photodynamic Therapy	Physical health
Surgery for Ambiguous Genitalia	1A-14, Surgery for Ambiguous Genitalia	Physical health
Surgery for Clinically Severe or Morbid Obesity	1A-15, Surgery for Clinically Severe or Morbid Obesity	Physical health
Surgery of the Lingual Frenulum	1A-16, Surgery of the Lingual Frenulum	Physical health
Stereotactic Pallidotomy	1A-17, Stereotactic Pallidotomy	Physical health
Transcranial Doppler (TCD) Studies	1A-19, Transcranial Doppler Studies	Physical health
Sleep Studies and Polysomnography Services	1A-20, Sleep Studies and Polysomnography Services	Physical health
Endovascular Repair of Aortic Aneurysm	1A-21, Endovascular Repair of Aortic Aneurysm	Physical health
Circumcision	1A-22, Medically Necessary Circumcision	Physical health
Physician Fluoride Varnish Services	1A-23, Physician Fluoride Varnish Services	Physical health
Diabetes Outpatient Self-Management Education (DSME)	1A-24, Diabetes Outpatient Self-Management Education	Physical health
Spinal Cord Stimulation (SCS)	1A-25, Spinal Cord Stimulation (SCS)	Physical health
Deep Brain Stimulation (DBS)	1A-26, Deep Brain Stimulation (DBS)	Physical health

Service	Clinical coverage policy link	Scope
Electrodiagnostic Studies	1A-27, Electrodiagnostic Studies	Physical health
Visual Evoked Potential (VEP)	1A-28, Visual Evoked Potential (VEP)	Physical health
Spinal Surgeries	1A-30 Spinal Surgeries	Physical health
Wireless Capsule Endoscopy	1A-31, Wireless Capsule Endoscopy	Physical health
Tympanometry and Acoustic Reflex Testing	1A-32, Tympanometry and Acoustic Reflex Testing	Physical health
Vagus Nerve Stimulation for the Treatment of Seizures	1A-33, Vagus Nerve Stimulation for the Treatment of Seizures	Physical health
Dialysis Services	1A-34, Dialysis Services	Physical health
Implantable Bone Conduction Hearing Aids (BAHA)	1A-36, Implantable Bone Conduction Hearing Aids (BAHA)	Physical health
Special Services: After Hours	1A-38, Special Services: After Hours	Physical health
Routine Costs in Clinical Trial Services for Life Threatening Conditions	1A-39, Routine Patient Costs Furnished in Connection with Participation in Qualifying Clinical Trials	Physical health
Fecal Microbiota Transplantation	1A-40, Fecal Microbiota Transplantation	Physical health
Office-Based Opioid Treatment: Use of Buprenorphine and Buprenorphine-Naloxone	1A-41- Office Based Opioid Treatment: Use of Buprenorphine and Buprenorphine-Naloxone	Physical health
Balloon Ostial Dilatation (BOD)	1A-42, Balloon Ostial Dilatation	Physical health
Physician's Drug Program	1B, Physician's Drug Program	Physician Drug Program
Podiatry Services	1C-1, Podiatry Services	Physical health
Medically Necessary Routine Foot Care	1C-2, Medically Necessary Routine Foot Care	Physical health
Refugee Health Assessments Provided in Health Departments	1D-1, Refugee Health Assessments Provided in Health Departments	Physical health
Sexually Transmitted Disease Treatment Provided in Health Departments	1D-2, Sexually Transmitted Disease Treatment Provided in Health Departments	Physical health
Tuberculosis Control and Treatment Provided in Health Departments	1D-3, Tuberculosis Control and Treatment Provided in Health Departments	Physical health

Service	Clinical coverage policy link	Scope
Core Services Provided in Federally Qualified Health Centers and Rural Health Clinics	1D-4, Core Services Provided in Federally Qualified Health Centers and Rural Health Clinics	Physical health
Hysterectomy	1E-1, Hysterectomy	Physical health
Therapeutic and Non-therapeutic Abortions	1E-2, Therapeutic and Non-therapeutic Abortions	Physical health
Sterilization Procedures	1E-3, Sterilization Procedures	Physical health
Fetal Surveillance	1E-4, Fetal Surveillance	Physical health
Obstetrics	1E-5, Obstetrical Services	Physical health
Pregnancy Management Services	1E-6, Pregnancy Management Program	Physical health
Family Planning Services	1E-7, Family Planning Services	Physical health
Chiropractic Services	1F, Chiropractic Services	Physical health
Burn Treatment	1G-1, Burn Treatment	Physical health
Skin Substitutes	1G-2, Skin Substitutes	Physical health
Telemedicine and Telepsychiatry	1H, Telehealth, Virtual Communications and Remote Patient Monitoring	Physical Health
Dietary Evaluation and Counseling and Medical Lactation Services	1-I, Dietary Evaluation and Counseling and Medical Lactation Services	Physical health
Breast Imaging Procedures	1K-1, Breast Imaging Procedures	Physical health
Bone Mass Measurement	1K-2, Bone Mass Measurement	Physical health
Radiation Oncology	1K-6, Radiation Oncology	Physical health
Anesthesia Services	1L-1, Anesthesia Services	Physical health
Moderate (Conscious) Sedation, AKA Procedural Sedation and Analgesia (PSA)	1L-2, Moderate (Conscious) Sedation, AKA Procedural Sedation and Analgesia (PSA)	Physical health
Childbirth Education	1M-2, Childbirth Education	Physical health
Health and Behavior Intervention	1M-3, Health and Behavior Intervention	Physical health
Home Visit for Newborn Care and Assessment	1M-4, Home Visit for Newborn Care and Assessment	Physical health
Home Visit for Postnatal	1M-5, Home Visit for Postnatal	Physical health

Service	Clinical coverage policy link	Scope
Assessment and Follow-up Care	Assessment and Follow-up Care	Physical health
Maternal Care Skilled Nurse Home Visit	1M-6, Maternal Care Skilled Nurse Home Visit	Physical health
Allergy Testing	1N-1, Allergy Testing	Physical health
Allergy Immunotherapy	1N-2, Allergy Immunotherapy	Physical health
Reconstructive and Cosmetic Surgery	1-O-1, Reconstructive and Cosmetic Surgery	Physical health
Craniofacial Surgery	1-O-2, Craniofacial Surgery	Physical health
Keloid Excision and Scar Revision	1-O-3, Keloid Excision and Scar Revision	Physical health
Rhinoplasty and/or Septorhinoplasty	1-O-5, Rhinoplasty and/or Septorhinoplasty	Physical health
Phase II Outpatient Cardiac Rehabilitation Programs	1R-1, Phase II Outpatient Cardiac Rehabilitation Programs	Physical health
Electrocardiography, Echocardiography, and Intravascular Ultrasound	1R-4, Electrocardiography, Echocardiography, and Intravascular Ultrasound	Physical health
Genotyping and Phenotyping for HIV Drug Resistance Testing	1S-1, Genotyping and Phenotyping for HIV Drug Resistance Testing	Physical health
HIV Tropism Assay	1S-2, HIV Tropism Assay	Physical health
Laboratory Services	1S-3, Laboratory Services	Physical health
Genetic Testing	1S-4, Genetic Testing	Physical health
Genetic Testing	1S-5, Genetic Testing for Susceptibility to Breast and Ovarian Cancer (BRCA)	Physical health
Gene Expression Profiling for Breast Cancer	1S-7, Gene Expression Profiling for Breast Cancer	Physical health
Drug Testing for Opioid Treatment and Controlled Substance Monitoring	1S-8, Drug Testing for Opioid Treatment and Controlled Substance Monitoring	Physical health
General Ophthalmological Services	1T-1, General Ophthalmological Services	Physical health
Special Ophthalmological Services	1T-2, Special Ophthalmological Services	Physical health
Acute Inpatient Services	2A-1, Acute Inpatient Hospital Services	Physical health

Service	Clinical coverage policy link	Scope
Long Term Care Hospital Services	2A-2 Long Term Care Hospital Services (LTCH)	Physical health
Out-of-State Services	2A-3, Out-of-State Services (OOS)	Physical health
Nursing Facility Services	2B-1, Nursing Facility Services	Physical health
Geropsychiatric Units in Nursing Facilities	2B-2, Geropsychiatric Units in Nursing Facilities	Physical health
Home Health Services	3A, Home Health Services	Physical health
Hospice Services	3D, Hospice Services	Physical health
Private Duty Nursing for Beneficiaries aged 21 and Older	3G-1, Private Duty Nursing for Beneficiaries Age 21 and Older	Physical health
Private Duty Nursing for Beneficiaries Under 21 Years of Age	3G-2, Private Duty Nursing for Beneficiaries Under 21 years of Age	Physical health
Home Infusion Therapy	3H-1, Home Infusion Therapy	Physical health
State Plan Personal Care Services (PCS)	3L, State Plan Personal Care Services (PCS)	Physical health
Physical Rehabilitation Equipment and Supplies	5A-1, Physical Rehabilitation Equipment and Supplies	Physical health
Respiratory Equipment and Supplies	5A-2, Respiratory Equipment and Supplies	Physical health
Nursing Equipment and Supplies	5A-3, Nursing Equipment and Supplies	Physical health
Orthotics & Prosthetics	5B, Orthotics & Prosthetics	Physical health
Routine Eye Examination and Visual Aids for Beneficiaries under age 21	6A, Routine Eye Examination and Visual Aids for Beneficiaries Under 21 Years of Age	Physical health
Routine Eye Examination and Visual Aids for Beneficiaries 21 Years of Age and Older	6B, Routine Eye Examination and Visual Aids for Beneficiaries 21 Years of Age and Older	Physical health
Hearing Aid Services	7, Hearing Aid Services	Physical health
Mobile Crisis Management	8A, Enhanced Mental Health and Substance Abuse Services	Behavioral health
Diagnostic Assessment	8A-5, Diagnostic Assessment	Behavioral health
Partial Hospitalization	8A, Enhanced Mental Health and Substance Abuse Services	Behavioral health

Service	Clinical coverage policy link	Scope
Professional Treatment Services in Facility-based Crisis Programs	8A, Enhanced Mental Health and Substance Abuse Services	Behavioral health
Peer Support Services (PSS)	8G, Peer Support Services	Behavioral health
Psychological Services in Health Departments and School-Based Health Centers Sponsored by Health Departments to the under 21 Population	8I Departments and School-Based Health Psychological Services Provided by Health Departments and School-Based Health Centers to the Under 21 Population	Behavioral health
Children's Developmental Service Agencies (CDSAs)	8J, Children's Developmental Service Agencies (CDSAs)	Behavioral health
Mental Health/Substance Abuse Targeted Case Management	8L, Mental Health/Substance Abuse Targeted Case Management	Behavioral health
NC Health Choice – Intellectual and Developmental Disabilities Targeted Case Management	8N Intellectual and Developmental Disabilities Targeted Case Management	Behavioral health
Services for Individuals with Intellectual and Developmental Disabilities and Mental Health or Substance Abuse Co-Occurring Disorders	8-O, Services for Individuals with Intellectual and Developmental Disabilities and Mental Health or Substance Abuse Co-Occurring Disorders	Behavioral health
Ambulatory Detoxification: Medicaid Billable Service	8A, Enhanced Mental Health and Substance Abuse Services	Behavioral health
Non-hospital Medical Detoxification: Medicaid Billable Service	8A, Enhanced Mental Health and Substance Abuse Services	Behavioral health
Medically Supervised or ADATC Detox Crisis Stabilization: Medicaid Billable Service	8A, Enhanced Mental Health and Substance Abuse Services	Behavioral health
Outpatient Opioid Treatment: Medicaid Billable Service	8A, Enhanced Mental Health and Substance Abuse Services	Behavioral health
Facility-Based Crisis Service for Children and Adolescents	8A-2, Facility-Based Crisis Service for Children and Adolescents	Behavioral health
Inpatient Behavioral Health Services	8B, Inpatient Behavioral Health Services	Behavioral health

Service	Clinical coverage policy link	Scope
Outpatient Behavioral Health Provided by Direct-Enrolled Providers	8C, Outpatient Behavioral Health Services Provided by Direct-Enrolled Providers	Behavioral health
Psychotherapy for Crisis	8C, Outpatient Behavioral Health Services Provided by Direct-Enrolled Providers	Behavioral health
Psychological/ Neuropsychological Testing	8C, Outpatient Behavioral Health Services Provided by Direct-Enrolled Providers	Behavioral health
Research-Based Behavioral Health Treatment (RB-BHT) for Autism Spectrum Disorder (ASD)	8F, Research-Based Behavioral Health Treatment (RB-BHT) For Autism Spectrum Disorder (ASD)	Behavioral health
Outpatient Pharmacy	9, Outpatient Pharmacy	Pharmacy
Over-The-Counter Products	9A, Over-The-Counter Products	Pharmacy
Hemophilia Specialty Pharmacy Program	9B, Hemophilia Specialty Pharmacy Program	Pharmacy
Off Label Antipsychotic Safety Monitoring in Beneficiaries Through Age 17	9D, Off Label Antipsychotic Safety Monitoring in Beneficiaries Through Age 17	Pharmacy
Off Label Antipsychotic Safety Monitoring in Beneficiaries 18 and Older	9E, Off Label Antipsychotic Safety Monitoring in Beneficiaries 18 and Older	Pharmacy
Outpatient Specialized Therapies	10A, Outpatient Specialized Therapies	Physical health
Independent Practitioners (IP)	10B, Independent Practitioners (IP)	Physical health
Independent Practitioners Respiratory Therapy Services	10D, Respiratory Therapy Services Independent Practitioners	Physical health
Hematopoietic Stem-Cell Transplantation for Acute Lymphoblastic Leukemia (ALL)	11A-1, Hematopoietic Stem-Cell Transplantation for Acute Lymphoblastic Leukemia (ALL)	Physical health
Hematopoietic Stem-Cell Transplant for Acute Myeloid Leukemia	11A-2 Hematopoietic Stem-Cell Transplantation for Acute Myeloid Leukemia (AML)	Physical health

Service	Clinical coverage policy link	Scope
Hematopoietic Stem-Cell Transplantation for Chronic Myelogenous Leukemia	11A-3, Hematopoietic Stem-Cell Transplantation for Chronic Myelogenous Leukemia (CML)	Physical health
Allogeneic Hematopoietic Transplant for Genetic Diseases and Acquired Anemias	11A-5, Allogeneic Hematopoietic Stem Cell Transplantation for Genetic Diseases and Acquired Anemias	Physical health
Hematopoietic Stem-Cell Transplantation in the Treatment of Germ Cell Tumors	11A-6, Hematopoietic Stem-Cell Transplantation in the Treatment of Germ Cell Tumors	Physical health
Hematopoietic Stem-Cell Transplantation for Hodgkin Lymphoma	11A-7, Hematopoietic Stem-Cell Transplantation for Hodgkin Lymphoma	Physical health
Hematopoietic Stem-Cell Transplantation For Multiple Myeloma and Primary Amyloidosis	11A-8, Hematopoietic Stem-Cell Transplantation For Multiple Myeloma, POEMS Syndrome and Primary Amyloidosis	Physical health
Allogeneic Stem-Cell Transplantation for Myelodysplastic Syndromes & Myeloproliferative Neoplasms	11A-9, Allogeneic Stem-Cell Transplantation for Myelodysplastic Syndromes & Myeloproliferative Neoplasms	Physical health
Hematopoietic Stem-Cell Transplantation (HSCT) for Central Nervous System (CNS) Embryonal Tumors & Ependymoma	11A-10, Hematopoietic Stem-Cell Transplantation (HSCT) for Central Nervous System (CNS) Embryonal Tumors & Ependymoma	Physical health
Hematopoietic Stem-Cell Transplant for Non-Hodgkin's Lymphoma	11A-11 Hematopoietic Stem-Cell Transplant for Non-Hodgkin Lymphomas	Physical health
Placental and Umbilical Cord Blood as a Source of Stem Cells	11A-14, Placental and Umbilical Cord Blood as a Source of Stem Cells	Physical health
Hematopoietic Stem-Cell Transplantation for Solid Tumors of Childhood	11A-15, Hematopoietic Stem-Cell Transplantation for Solid Tumors of Childhood	Physical health
Hematopoietic Stem-Cell Transplantation for Chronic lymphocytic leukemia (CLL) and Small lymphocytic lymphoma (SLL)	11A-16, Hematopoietic Stem-Cell Transplantation for Chronic Lymphocytic Leukemia (CLL) and Small Lymphocytic Lymphoma (SLL)	Physical health
CAR-T Cell Therapy	11A-17, CAR-T Cell Therapy	Physical health

Service	Clinical coverage policy link	Scope
Lung Transplantation	11B-1, Lung or Lobar Lung Transplantation	Physical health
Heart Transplantation	11B-2, Heart (Cardiac) Transplantation	Physical health
Islet Cell Transplantation	11B-3, Islet Cell Transplantation	Physical health
Kidney (Renal) Transplantation	11B-4, Kidney (Renal) Transplantation	Physical health
Liver Transplantation	11B-5, Liver Transplantation	Physical health
Heart/Lung Transplantation	11B-6, Heart-Lung Transplantation	Physical health
Pancreas Transplant	11B-7, Pancreas Transplant	Physical health
Small Bowel and Small Bowel/Liver and Multivisceral Transplants	11B-8, Small Bowel, Small Bowel/Liver or Multivisceral Transplants	Physical health
Ventricular Assist Devices	11C, Ventricular Assist Device (VAD)	Physical health
Human Immunodeficiency Virus (HIV) Case Management	12B, HIV Case Management	Physical health
Cochlear and Auditory Brainstem Implant External Parts Replacement and Repair	13A, Cochlear and Auditory Brainstem Implant External Parts Replacement and Repair	Physical health
Soft Band and Implantable Bone Conduction Hearing Aid External Parts Replacement and Repair	13B, Soft Band and Implantable Bone Conduction Hearing Aid External Parts Replacement and Repair	Physical health
Ambulance Services	15, Ambulance Services	Physical health

If you have questions about this notice, please contact Healthy Blue Provider Services at **844-594-5072** or via email at NC_Provider@healthybluenc.com or contact your dedicated Healthy Blue Provider Relationship Account Consultant.