

January 2023

## 1099 Frequently Asked Questions

The 1099 form is used to report non-employment income to the Internal Revenue Service (IRS). Businesses are required to issue a 1099 form to a taxpayer (other than a corporation) who has received non-employment income during the tax year. The following FAQ provides more information and guidance from Blue Cross and Blue Shield of North Carolina for Healthy Blue providers regarding receiving and/or missing 1099 forms.

### **Q: When are 1099s being mailed out?**

A: 1099s are being printed this week and will be postmarked by January 31, 2023.

### **Q: Is there additional time allotted for postal service volume to receive the 1099?**

A: No, 1099s will be postmarked by January 31, 2023.

### **Q: Are there fax and email options for the provider to receive their 1099?**

A: Yes, but only if it is urgent, past a reasonable date, and the 1099 was never received. An email request to receive the 1099 via email or fax must be submitted to 1099\_Reporting@bcbsnc.com for further assistance.

### **Q: Is there a specified amount of time past January 31, 2023, to receive the 1099?**

A: 1099s will be postmarked by January 31, 2023. Please allow 7 to 10 mailing days to receive 1099s. If the address is incorrect, the return mail may take a while to get to us. If any provider has not received their 1099 by January 31, 2023, the provider can submit an email to 1099\_Reporting@bcbsnc.com for assistance.

### **Q: Will providers receive a 1099 for each tax ID number (TIN)?**

A: Yes, each TIN will receive a 1099.

### **Q: What can a provider do if they did not receive a 1099 or it is lost/damaged?**

A: The provider will need to send an email to 1099\_Reporting@bcbsnc.com for assistance.

### **Q: Are there specific steps a provider should take if the name on the 1099 is incorrect?**

A: The provider would need to send an email to 1099\_Reporting@bcbsnc.com with an attached copy of the current and signed W9 form.

Note: Availity, LLC is an independent company providing administrative support services for Healthy Blue providers on behalf of Blue Cross and Blue Shield of North Carolina.

<https://provider.healthybluenc.com>

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**Q: Will 1099s be viewable in Availity or some other platform?**

A: No, 1099s are not viewable in Availity or other online platforms.

If you have any questions, contact Healthy Blue Provider Services at **844-594-5072**, Monday to Saturday, 7 a.m. to 6 p.m. ET.



**Email is the quickest and most direct way to receive important Healthy Blue information from Blue Cross and Blue Shield of North Carolina.**

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form ([healthyblue.ly/NCmp](https://healthyblue.ly/NCmp)).

