

February 2022

1099 Frequently Asked Questions

The 1099 form is used to report non-employment income to the Internal Revenue Service (IRS). Businesses are required to issue a 1099 form to a taxpayer (other than a corporation) who has received non-employment income during the tax year. The following FAQ provide more information and guidance from Blue Cross and Blue Shield of North Carolina for Healthy Blue providers regarding receiving and/or missing 1099 forms.

Q: When are 1099s being mailed out?

A: 1099s are being printed this week and will be postmarked by January 31, 2022.

Q: Is there additional time allotted for postal service volume to receive the 1099?

A: No, 1099s will be postmarked by January 31, 2022.

Q: Are there fax and email options for the provider to receive their 1099?

A: Yes, but only if it is urgent, if it is past a reasonable date, and if the 1099 was never received. An email request to receive the 1099 via email or fax must be submitted to 1099_Reporting@bcbsnc.com for further assistance.

Q: Is there a specified amount of time past January 31, 2022, to receive the 1099?

A: 1099s will be postmarked by January 31, 2022. Please allow 7 to 10 mailing days to receive 1099s. If the address is incorrect, the return mail may take a while to get to us. If any provider has not received their 1099 by January 31, 2022, the provider can submit an email to 1099_Reporting@bcbsnc.com for assistance.

Q: Will providers receive a 1099 for each tax ID number (TIN)?

A: Yes, each TIN will receive a 1099.

Q: What can a provider do if they did not receive a 1099 or it is lost/damaged?

A: The provider will need to send an email to 1099_Reporting@bcbsnc.com for assistance.

Q: Are there specific steps a provider should take if the name on the 1099 is incorrect?

A: The provider would need to send an email to 1099_Reporting@bcbsnc.com with an attached copy of the current and signed W9 form.

Note: Availity, LLC is an independent company providing administrative support services for Healthy Blue providers on behalf of Blue Cross and Blue Shield of North Carolina.

<https://provider.healthybluenc.com>

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Q: Will 1099s be viewable in Availity or some other platform?

A: No, 1099s are not viewable in Availity or other online platforms.

If you have any questions, please contact Healthy Blue Provider Services at **844-594-5072**, Monday to Saturday, 7 a.m. to 6 p.m. ET.



Email is the quickest and most direct way to receive important information from Blue Cross and Blue Shield of North Carolina.

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/3J4MTIP>).

