



May 2022

Billing Guidelines Notice — Clinical Laboratory Improvement Amendments Reporting

Blue Cross and Blue Shield of North Carolina adheres to the *Clinical Laboratory Improvement Amendments (CLIA)* of 1988 for Healthy Blue providers. The purpose of the *CLIA* program is to ensure laboratories testing specimens in interstate commerce adhere to accurate procedures and consistently provide services.

As a result of *CLIA*, any laboratory soliciting or accepting specimens in interstate commerce for laboratory testing is required to hold a valid license or letter of exemption from licensure issued by the Secretary of the Department of Health and Human Services. Since 1992, carriers have been instructed to deny clinical laboratory services billed by independent laboratories that do not meet the *CLIA* requirements.

Please be advised, effective August 1, 2022, the *CLIA* number, and if applicable, the appropriate modifiers must be submitted on each *CMS-1500 Claim* form for laboratory services by any laboratory performing tests covered by *CLIA*, or the claim will be rejected and/or denied. Rejections and/or denials are caused if the required information is missing: modifiers, the *CLIA* number is not effective on the date of service, and/or the CMS *CLIA* address is a mismatch.



Email is the quickest and most direct way to receive important Healthy Blue information from Blue Cross and Blue Shield of North Carolina.



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (https://bit.ly/3J4MTIP).

Note: Clinical Laboratory Improvement Amendments of 1988 is not affiliated with Blue Cross and Blue Shield of North Carolina (Blue Cross NC). Blue Cross NC provides information about this program for your convenience and is not liable in any way for the information, goods or services received. Blue Cross NC reserves the right to discontinue or change the program at any time.

https://provider.healthybluenc.com

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BNC-NL-0089-22 May 2022