

March 2022

## Clarification for Submitting a Home Infusion Therapy Claim

Healthy Blue home infusion therapy (HIT) providers are experiencing claim denials because their claims are missing vital information required to process them. This document outlines the information required to process HIT claims.

The HIT program covers self-administered infusion therapy and enteral supplies provided to a Medicaid or Healthy Blue member residing in a private residence or an adult care home.

Prior to North Carolina's transformation to Medicaid Managed Care, providers were able to submit a single HIT claim to NCTracks that was inclusive of pharmacy and medical services rendered to the Medicaid or NC Health Choice beneficiary.

However, with the transition to Medicaid Managed Care, providers are now required to submit medication claims for Healthy Blue members to the outpatient pharmacy benefit manager (PBM), IngenioRx.

### HIT Claim Submission Clarification

The **only** drug therapies/services a HIT provider can render to a Healthy Blue Member in the home are listed below:

- Intravenous chemotherapy
- Intravenous antibiotic therapy
- Pain management therapy, including subcutaneous, epidural, **and** intravenous pain management therapy
- Total parenteral nutrition (TPN)
- Enteral nutrition (EN)
- Specific HCPCS and CMT codes listed on the [Home Infusion Therapy Fee Schedules](#) for TPN therapy, EN, and **per diem** services
- Hydration therapy and immunotherapy are currently included as part of the flexibilities extended due to the COVID-19 public health emergency, and the North Carolina Department of Health and Human Services (NC DHHS) is in the process of making them permanent in policy

When submitting HIT claims for Healthy Blue members, providers must:

- Be registered with Medicaid **and** be part of the Healthy Blue pharmacy network.
- Submit drug therapy claims through IngenioRx, the Healthy Blue PBM.

Notes: Availity, LLC is an independent company providing administrative support services for Healthy Blue providers on behalf of Blue Cross and Blue Shield of North Carolina. IngenioRx, Inc. is an independent company providing pharmacy benefit management services for Healthy Blue members on behalf of Blue Cross and Blue Shield of North Carolina.

<https://provider.healthybluenc.com>

Healthy Blue is a Medicaid plan offered by Blue Cross and Blue Shield of North Carolina. Blue Cross and Blue Shield of North Carolina is an independent licensee of the Blue Cross and Blue Shield Association. ® Marks of the Blue Cross and Blue Shield Association.

BNCPEC-0744-22 March 2022

- Use the pharmacy point of sale information:
  - NCPDP processor ID number (BIN): **020107**
  - Processor control number (PCN): **NC**
  - Group (GRP): **8473**
- Submit medical equipment and service claims through **Availity**.
  - Medical claims that include drugs associated with the drug therapy will deny.

Specialty pharmacy drugs administered in the home under HIT are billed under the pharmacy benefit. If specialty drugs are administered in the physician's office, they are billed under the medical benefit through the Physician Administered Drug Program (PDP) and would not be considered a HIT claim. PDP is only applicable when medication is administered in a physician office or outpatient clinic.

If you have questions, please contact the Healthy Blue Pharmacy Help Desk at **833-434-1212** or Provider Services at **844-594-5072**, Monday through Saturday, 7a.m. to 6pm ET.

Refer to the **Home Infusion Therapy Fee Schedules** and **NC Medicaid Home Infusion Therapy Clinical Coverage Policy 3H-1** for more information.



Email is the quickest and most direct way to receive important Healthy Blue information from Blue Cross and Blue Shield of North Carolina.

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/3J4MTIP>).

