

March 2022

CoverMyMeds Enhancement for Pharmacy PA Requests

New for 2022, Blue Cross and Blue Shield of North Carolina has expanded options through CoverMyMeds (CMM) for Healthy Blue providers. Prescribers can now view real-time status of any pharmacy prior authorization (PA) request submitted via ePA, phone, or fax by logging in and entering the member's information into the CoverMyMeds website at <https://account.covermymeds.com>.

Prescribers have the option to contact CoverMyMeds directly by calling **866-452-5017** for questions, information, or website concerns. They can also reach out via live chat on the CoverMyMeds website at <https://account.covermymeds.com>.



Email is the quickest and most direct way to receive important Healthy Blue information from Blue Cross and Blue Shield of North Carolina.

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/3J4MTIP>).



Note: CoverMyMeds is an independent company providing medication prior authorization services for Healthy Blue providers on behalf of Blue Cross and Blue Shield of North Carolina.

<https://provider.healthybluenc.com>

Healthy Blue is a Medicaid plan offered by Blue Cross and Blue Shield of North Carolina. Blue Cross and Blue Shield of North Carolina is an independent licensee of the Blue Cross and Blue Shield Association. ® Marks of the Blue Cross and Blue Shield Association.

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