

Blue Cross and Blue Shield of North Carolina
Known Issues Bulletin

Provider Type	Number of Impacted Providers	Category	Issue	Date Issue Identified	Number of Days Outstanding	Estimated Fix Date	Status	Resolution	Interest Owed	Date Resolved
			authorization waiver period.					completed. A final claims sweep is in progress.		
Professional	1	Claims	ILOS code T1000 with modifier UC is denying K85 in error.	2/20/2026	106	6/30/2026	Open	Update configuration to allow UC modifier.	As applicable	
CFSP Behavioral Health	203	Claims	Claims with taxonomy 251S00000X with procedure codes from the enhanced mental health fee schedule are being processed incorrectly as the incorrect taxonomy from the claim image is being used to process the claim. Additionally, the state provided a list of an additional 16 taxonomies that are acceptable for services paid from this fee schedule.	2/16/2026	108	6/30/2026	Open	Update configuration logic to pull in the group taxonomy for processing.	As applicable	
Professional	12	Claims	K56 denials for 96380/96381 & 96382 RSV codes.	1/26/2026	123	6/30/2026	Open	Update configuration to match DHHS guidance.	As applicable	

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Professional	104	Claims	Obstetric claims are denying G18 with several CPT® codes pertaining to antepartum, delivery and postpartum care.	9/25/2025	253	6/30/2026	Open	Configuration on non-applicable codes was completed 11/13/2025. Claims rework was completed 1/16/2026. The second portion of configuration to look back at claims history is completed as of 2/16/2026. The final claims sweep that went through automation was completed 4/30/2026. There were claims that fell out for manual review that are being worked. Claims have been reprocessed. We are working on sending out payments as there is an issue with the automated payment for this project.	As applicable	

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Professional	7	Claims	Code E0603 is incorrectly denying as submit to vendor.	1/23/2026	108	5/15/2026	Closed	Configuration has been completed and claims have been reprocessed.	As applicable	5/11/2026
All	1244	Claims	Claims are incorrectly denying ZAU – missing or invalid NDC code.	1/27/2026	83	5/15/2026	Closed	Configuration has been corrected and claims are no longer denying incorrectly as of 1/28/2026. All claims have been reprocessed.	As applicable	4/27/2026
Professional	7	Claims	Claims denying as Inappropriate Diagnosis/Modifier for procedure code L3908.	10/22/2025	163	4/10/2026	Closed	Configuration was completed 3/1/2026 and claims rework was completed 3/25/2026.	As applicable	3/25/2026
Professional	1123	Claims	v41 denials on J codes billed with valid NDC.	8/19/2025	197	4/10/2026	Closed	Configuration and claims rework has been completed	As applicable	3/31/2026
Professional	82	Claims	Procedure Code 99177 denying as non-covered.	10/21/2025	104	2/2/2026	Closed	All impacted claims have been reprocessed.	As applicable	2/2/2026

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