

July 2022

## Prior Authorization Requirement Changes Effective November 1, 2022

Effective **November 1, 2022**, prior authorization (PA) requirements will change for 33249, C1777, E0784, and K0553. The medical codes listed below will require PA by Blue Cross and Blue Shield of North Carolina for Healthy Blue members. Federal and state law, as well as state contract language and Centers for Medicare & Medicaid Services guidelines, including definitions and specific contract provisions/exclusions, take precedence over these PA rules and must be considered first when determining coverage. **Noncompliance with new requirements may result in denied claims.**

PA requirements will be added to the following:

- **33249** – Insertion or replacement of permanent pacing cardioverter-defibrillator system with transvenous lead(s), single or dual chamber
- **C1777** – Lead, cardioverter-defibrillator, endocardial single coil (implantable)
- **E0784** – Ext Amb Infusion Pump Insulin

To request PA, you may use one of the following methods:

- **Web:** Once logged in to Availity\* at <http://availity.com>, select **Patient Registration > Authorizations & Referrals**, then choose **Authorizations** or **Auth/Referral Inquiry**, as appropriate
- **Fax:** 855-817-5788
- **Phone:** 844-594-5072

Not all PA requirements are listed here. Detailed PA requirements are available to contracted providers on the provider website at <https://provider.healthybluenc.com> > Login. Contracted and noncontracted providers who are unable to access Availity may call our Provider Services at **844-594-5072** for assistance with PA requirements.



Email is the quickest and most direct way to receive important Healthy Blue information from Blue Cross and Blue Shield of North Carolina.

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/3J4MTIP>).



Note: Availity, LLC is an independent company providing administrative support for Healthy Blue members on behalf of Blue Cross and Blue Shield of North Carolina.

UM AROW Item 2935

<https://provider.healthybluenc.com>

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