

December 2024

## ***Hot Tip: Proton Pump Inhibitors***

Your Healthy Blue patients on non-preferred products may experience a pharmacy claim rejection if certain requirements are not met. Consider prescribing preferred products whenever possible to help avoid additional steps or delays at the pharmacy. *Clinical Criteria* may need to be met for certain preferred products. Coverage should be verified by reviewing the *Preferred Drug List* on the [provider website](#). The *Preferred Drug List* is subject to change quarterly and at the Department’s discretion.

Non-preferred proton pump inhibitor products require trial and failure of two preferred drugs to be approved. Children under 12 years of age are exempt from the trial and failure of preferred products.

Preferred products	Non-preferred products
Dexilant capsule	Dexlansoprazole capsule <i>Generic for Dexilant</i>
Esomeprazole magnesium capsule <i>Generic for Nexium Rx</i>	Esomeprazole magnesium packet <i>Generic for Nexium packet</i>
Nexium packet	Nexium capsule
Omeprazole capsule <i>Generic for Prilosec</i>	Esomeprazole magnesium capsule/tablet OTC <i>Generic for Nexium OTC</i>
Pantoprazole tablet <i>Generic for Protonix</i>	Prevacid capsule/solutab Prevacid capsule OTC
Protonix suspension	Lansoprazole capsule <i>Generic for Prevacid</i>
	Lansoprazole capsule OTC <i>Generic for Prevacid OTC</i>
	Lansoprazole ODT <i>Generic for Prevacid SoluTab</i>
	Omeprazole capsule/tablet OTC Omeprazole ODT OTC <i>Generic for Prilosec OTC</i>

<https://provider.healthybluenc.com>

Healthy Blue is a Medicaid plan offered by Blue Cross and Blue Shield of North Carolina. Blue Cross and Blue Shield of North Carolina is an independent licensee of the Blue Cross Blue Shield Association. © Marks of the Blue Cross Blue Shield Association. All other marks are the property of their respective owners.

NCHB-CD-074404-24-SRS74304 January 2025

Preferred products	Non-preferred products
	<p>Prilosec suspension</p> <p>Zegerid capsule/packet Omeprazole/Sodium Bicarbonate capsule/packet <i>Generic for Zegerid</i></p> <p>Konvomep suspension</p> <p>Protonix tablet</p> <p>Pantoprazole suspension <i>Generic for Protonix</i></p> <p>Aciphex tablet Rabeprazole tablet <i>Generic for Aciphex</i></p>

If you have questions regarding this *Hot Tip*, call Provider Services at **844-594-5072**.