

Hot Tip: Proton Pump Inhibitors

To ensure a smooth pharmacy experience, your Healthy Blue and Healthy Blue Care Together patients must meet specific requirements when using non-preferred proton pump inhibitor products. Consider prescribing preferred products whenever possible to help avoid additional steps or delays at the pharmacy. Clinical Criteria may need to be met for certain preferred products. Coverage should be verified by reviewing the Preferred Drug List on the [provider website](#). The Preferred Drug List is subject to change quarterly at the discretion of the North Carolina Department of Health and Human Services.

Non-preferred proton pump inhibitor products require trial and failure of two preferred drugs to be approved. Children under 12 years old are exempt from the trial and failure of preferred products.

Preferred Products	Non-Preferred Products
Esomeprazole magnesium capsule <i>Generic for Nexium Rx</i>	Dexilant capsule Dexlansoprazole capsule <i>Generic for Dexilant</i>
Lansoprazole capsule <i>Generic for Prevacid</i>	Esomeprazole magnesium packet <i>Generic for Nexium packet</i>
Nexium packet	Nexium capsule
Omeprazole capsule <i>Generic for Prilosec</i>	Esomeprazole magnesium capsule/tablet OTC <i>Generic for Nexium OTC</i>
Pantoprazole tablet <i>Generic for Protonix</i>	Prevacid capsule/solutab Prevacid capsule OTC
Protonix suspension	Lansoprazole capsule OTC <i>Generic for Prevacid OTC</i>
	Lansoprazole ODT <i>Generic for Prevacid SoluTab</i>
	Omeprazole capsule/tablet OTC Omeprazole ODT OTC <i>Generic for Prilosec OTC</i>

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Preferred Products	Non-Preferred Products
	Prilosec suspension Zegerid capsule/packet Omeprazole/Sodium Bicarbonate capsule/packet <i>Generic for Zegerid</i> Konvomep suspension Protonix tablet Pantoprazole suspension <i>Generic for Protonix</i> Rabeprazole tablet <i>Generic for Aciphex</i>

If you have questions regarding this Hot Tip, contact Provider Services at 844-594-5072 (Healthy Blue Provider Services) or 833-777-3698 (Healthy Blue Care Together Provider Services).