



Provider Training Opportunity

Blue Cross® and Blue Shield® of North Carolina (Blue Cross NC) | Healthy Blue® | Medicaid

You Are Invited: Troubleshooting Common Provider Issues Office Hours for April 2026

Blue Cross NC hosts monthly office hours designed to support our provider partners with timely education, practical guidance, and direct access to updates impacting daily care delivery. Office hours are held virtually via WebEx.

Registration is now open for the April 2026 office hours session listed below.

This session will cover how to address common reasons for denial and overpayment, along with tips to help prevent these issues upfront.

Thursday, April 16, 2026 | 10 to 11 a.m. ET

Call line: **650-479-3208**

Participant code: # **2537 273 1493**

Webinar password: **HBNC (4262 from phones)**

Register at: <https://tinyurl.com/2mzrd3e6>

If you have questions, please call Healthy Blue Provider Services at **844-594-5072**.

<https://provider.healthybluenc.com>

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