



Provider Training Opportunity

Blue Cross® and Blue Shield® of North Carolina (Blue Cross NC) | Healthy Blue® | Medicaid

You are invited: troubleshooting common provider issues office hours for October 2026

We conduct monthly office hours on specific topics and offer general education, continuing education, support, and training for providers. Office hours are conducted virtually via WebEx.

In this session, we will address reasons for denial and overpayment.
Registration is now open.

Thursday, October 8, 2026 | 1 to 2 p.m. ET

Call line: 650-479-3208

Participant code: # 2535 821 7192

Webinar password: HBNC (4262 from phones)

Register at: <https://tinyurl.com/4duyctf7>

If you have questions, please contact Healthy Blue Provider Services at **844-594-5072**.



<https://provider.healthybluenc.com>

Healthy Blue is a Medicaid plan offered by Blue Cross and Blue Shield of North Carolina. Blue Cross and Blue Shield of North Carolina is an independent licensee of the Blue Cross Blue Shield Association. ® Marks of the Blue Cross Blue Shield Association. All other marks are the property of their respective owners.

NC-HB-CD-020958-26-GRP5378 September 2026